

Technical white paper

Aftermarket Chips for Brother Inkjet or Laser Printers

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Introduction

In 2015, we have launched a new series of inkjet printers which contain a new cartridge authentication function. These printers can provide a message to customers stating whether the ink cartridge installed is a Brother branded ink cartridge manufactured by Brother (**"Brother Genuine Ink Cartridge"**) or a non-Brother ink cartridge manufactured by others. The message shown on the printer display would be either "Genuine Brother supply" or "Non-Brother supply" as indicated below:

<In the case of inkjet printers>



However, the cartridge authentication message will not be accurate unless the chip manufacturer has properly programmed the data field on the chip of the cartridge. Please refer to the instructions (the "**Instructions**") in the "Instruction" section of this Whitepaper on how to properly program the data field on the chip.

If you are a <u>supplier of ink or toner cartridges</u>, please instruct your chip manufactures to follow the Instructions in order to allow accurate display of the cartridge authentication message and avoid causing confusions to customers. If you are a <u>chip manufacturer</u>, please follow and comply with the Instructions and do not attempt to use any programs to circumvent this cartridge authentication function. For the purpose of this Whitepaper, "you"



refers to both suppliers of ink or toner cartridges and chip manufacturers.

Background & Benefits

We believe every customer has a right to be properly informed of the brand of the cartridges that they are using. However, we recognize there were cases where cartridges misidentified themselves as Brother Genuine Ink or Toner Cartridges when they are actually not. As a result customers, without knowing the reason, suffered from using certain low-quality alternatives or counterfeit products (or products using deceptive brand identification) that may cause malfunctions or damages to their printers. We have therefore introduced this cartridge authentication function that aims to prevent such misidentifications and provide better transparency to customers to make an informed choice – we believe this will be beneficial to everyone concerned in the ink or toner cartridge market.

It is important to note that proper programming of the chip and identification of the cartridge as "non-Brother supply" will not result in any loss to features or quality in printing. Instead, it will be beneficial for you to properly identify your cartridges so that you can demonstrate to your customers that your products are respectful of registered trademarks and are not used to facilitate any counterfeit products. We therefore strongly advise you to follow our Instructions and cooperate with us in this respect.

Instructions

To ensure accurate messaging, Brother's printer firmware reads and reacts on messaging based on a single data field on the chip of the cartridge. Programming the data field on the chip correctly will enable the printer to identify non-Brother cartridges and display the correct message to customers. Please follow the following instructions:

- Please change the string ASCII characters from "brother" to some other value. Any value is acceptable but we recommend manufacturers to use their own brand identifiers.
- Please change "Field X" following the ASCII characters to "0x01". Please note that the value "0x00" for Field X should only be used for Brother Genuine Ink or Toner Cartridge.



For illustration purpose, please also refer to the following diagrams:

Brand name						Types of	
						cartridge	
b	r	0	t	h	е	r	Field X

Field X	Indication
0x00	Genuine Brother supply
0x01	Non-Brother supply
0x10	(Reserved)
0x11	(Reserved)

<u>Example</u>

Initial data

Brand name						Types of	
							cartridge
b	r	0	t	h	е	r	0x00

After modified

Brand name					Types of		
						cartridge	
а	b	С	С	0	r	р	0x01

Please note that putting any value other than "brother" as ASCII characters and putting "0x01" in Field X will only change the display message that the customer sees, and it will not affect print speed or other functionality of the printer.

<u>Schedule</u>

Brother Inkjet series with 2.7 inch or larger size LCD display launched from 2015 summer



onwards are expected to have this authentication messaging function. You are therefore prompted to properly and consistently program the existing chips of your cartridges by following the Instructions.

Current models of ink or toner cartridges that support this authentication messaging function are shown on the appendix of this whitepaper. The appendix will be updated as new models of ink or toner cartridges that support the authentication messaging function are released.

<u>Updates</u>

This Whitepaper may be updated in the future. The latest version is available at:

http://update.brother.co.jp/pbj/pdf/en/Brother_White_Paper_Genuine_Authentication_E N.pdf

Contacts

For more information on this Whitepaper, please contact: genuine-authentication-contact@brother.co.jp

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APPENDIX :

Model list of ink or toner cartridges that support the authentication messaging function

Contrideo Mardal	Evenuelas of Applicable Drinter Madel
Cartridge Model	Examples of Applicable Printer Model
LC201, LC203	MFC-J680DW, MFC-J880DW, MFC-J885DW
LC211	DCP-J762N, MFC-J880N, DCP-J963N
LC231, LC233	DCP-J562DW, MFC-J680DW, MFC-J880DW
LC221, LC223	DCP-J562DW, MFC-J680DW, MFC-J880DW
LC261, LC263	DCP-J562DW, MFC-J680DW, MFC-J880DW
LC3029	MFC-J5830DW, MFC-J6535DW
LC3017, LC3019	MFC-J5330DW, MFC-J6530DW
LC3117, LC3119	MFC-J6580CDW, MFC-J6980CDW
LC3129	MFC-J6995CDW
LC3217, LC3219	MFC-J5330DW, MFC-J6930DW
LC3317, LC3319	MFC-J5330DW, MFC-J6930DW
LC3329	MFC-J5930DW, MFC-J6935DW
LC3617, LC3619	MFC-J2330, MFC-J3930DW
LC3717, LC3719	MFC-J2330DW, MFC-J3930DW
LC3111	DCP-J572N, MFC-J893N, DCP-J973N
LC3211, LC3213	DCP-J772DW, DCP-J774DW
TN730, TN760	DCP-L2550DW, HL-L2330D, MFC-L2710DDW
TN2410, TN2420	DCP-L2550DN, HL-L2375DW, MFC-L2750DW
TN2415, TN2445, TN2449	HL-L2375DW, MFC-L2713DW
TN2430, TN2450	HL-L2395DW, MFC-L2750DW